



44th COPOLCO plenary and workshops – Overview

22-26 May 2023,
New Delhi, India

*Empowering consumers for
a sustainable future:
what can standards do?*

	Closed sessions – attendance upon invitation only
	Plenary or plenary-related events – reserved for plenary delegates only – registration through ISO Meetings
	Sessions open to public

All times shown in [India Standard Time](#).

IST TIME	Monday 22 May	Tuesday 23 May	Wednesday 24 May	Thursday 25 May	Friday 26 May	IST TIME
8:00		Registration	Registration	Registration	Registration	8:00
8:30						8:30
9:00		Orientation session for all interested members: <i>From Strategic Directions to achieving outcomes: paving the way forward</i>	COPOLCO Plenary	ISO/COPOLCO workshop: <i>Empowering consumers for a sustainable future: what can standards do?</i>	Opening session: <i>BIS activities and Consumer engagement, education and outreach</i>	9:00
9:30						9:30
10:00		Break				10:00
10:30						10:30
11:00			Break	Break	Break	11:00
11:30		Open workshop: <i>Challenges and good practices for consumer engagement</i>	COPOLCO Plenary	ISO/COPOLCO workshop: Empowering consumers for a sustainable future: what can standards do?	Panel discussion: <i>Consumer protection and legal framework</i>	11:30
12:00						12:00
12:30			Lunch	Lunch	Lunch	12:30
13:00		Lunch	Registration for Inaugural ceremony			13:00
13:30						13:30
14:00			Inaugural ceremony	COPOLCO Plenary	Presentations and Q/A sessions: <i>Voluntary initiatives in consumer Workshop research and outreach</i>	14:00
14:30		Member workshop: <i>Identifying and acting on consumer priorities in standards</i>		Break		14:30
15:00			High tea			15:00
15:30				COPOLCO Plenary		15:30
16:00			COPOLCO Plenary		Break	16:00
16:30		Opportunities for networking		Informal networking	Panel discussion/fireside chat: <i>Consumers & e-commerce</i>	16:30
17:00			Workshop speakers' meeting			17:00
17:30			Informal networking			17:30
18:00	Informal CAG and WG leaders' meeting and drinks (Le Meridien)					18:00
18:30						18:30
19:00		Welcome reception (Ashok Hotel)		Cultural event and farewell dinner (Le Meridien)		19:00
19:30						19:30
20:00						20:00